

## **Support**

Our technical support services provide your yacht and crew with the resources they need to maintain onboard systems once at sea. With support solutions tailored to suit the specific needs of your yacht, we are on hand to trouble shoot, resolve issues and help establish continuous operation.

## Our support services include:

- Remote telephone and desktop services
- Onboard engineering services
  - Worldwide service and support
  - Service contracts

Very rarely is one technical system the same as another and therefore the support needed or required is designed to reflect that with support tailored to suit each yacht's individual needs. Across all of our support options, which include annual / monthly system support, pre-season surveys, system "health checks" and "charter ready" preparation, our flexible support solutions provide our customers with the reassurance of technical excellence, phone, email and onsite support, professional service, experience and efficiency. We also have a direct link to technical support via our online technical support portal.

As well as supporting the systems running on your yacht, we also offer a comprehensive resource for technical systems. Crest Source supplies, sources, repairs and upgrades technical system components and products which can be shipped worldwide.

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